

Application Form Additional Cardholder

Complete this application form and submit by emailing a copy to boqcreditcards@cardservices.com.au or return the completed form at your local BOQ Branch.

Please complete the form in block capitals. Before you complete this Application, please be sure you can say "Yes" to the initial approval criteria:

Are you at least 16 years of age? Do you have a good credit rating? Are you a permanent Australian resident?

Branch:

Agent ID:

BSB:

A. Primary cardholder's details

Title	First Name
Middle Name(s)	
Surname	
Date of Birth <small>dd / mm / yyyy</small>	Driver Licence Number
Nationality	
Mother's Maiden Name	
Home Phone ()	
Mobile Phone	
Credit Card Number	

B. Additional cardholder's address and contact details

Title	First Name
Middle Name(s)	
Surname	
Mother's Maiden Name	
Nationality	
Date of Birth <small>dd / mm / yyyy</small>	
Passport Number [^]	Issuing Country [^]
Expiry Date [^] <small>dd / mm / yyyy</small>	
Driver Licence Number [^]	Card Number [^]
Issuing State [^]	Expiry Date [^] <small>dd / mm / yyyy</small>
Medicare Card Number [^]	Position/Reference Number [^]
Name on Card [^]	
Colour [^]	Expiry Date [^] <small>dd / mm / yyyy</small>

[^]We recommend providing your driver licence or passport for verification. You can supply more than one ID document to increase your likelihood of being verified.

Please bring with you original ID documents along with any other supporting information to branch staff to assist with your application. Expired ID is not acceptable.

PO Box not acceptable

Home Address	Years at current address	
Suburb/Town	State	Postcode
Previous home address (if current address is less than 2 years)		
	Years at previous address	
Suburb/Town	State	Postcode
Home Phone ()		
Mobile Phone		
Email Address		
Occupation		

C. About your additional cardholder's accounts

Are you a current BOQ customer? No Yes

If yes: Customer Access Number

or Account Number/Credit Card Number

Is BOQ Internet Banking required? No Yes

I already have BOQ Internet Banking. Please add this account to my profile.

Email address (mandatory if BOQ Internet Banking is required)

Memorable address

Memorable date dd / mm / yyyy



PLEASE TURN OVER

D. Approval

Additional Cardholder must be at least 16 years of age. The Primary Cardholder is responsible for all debts incurred by the Additional Cardholder, except to the extent such transaction or use is caused by our fraud, negligence or misconduct or is made after we have received your notice to cease the additional cardholder. The card may be cancelled at any time by phoning us. This may not be effective until the Additional Card has been surrendered or the Primary Cardholder has taken all reasonable steps to have the Additional Card returned to us.

Primary Cardholder's Name

Signature

Date

X

dd / mm / yyyy

Additional Cardholder's Name

Signature

Date

X

dd / mm / yyyy

BANK USE ONLY

Internal use by Bank of Queensland only

BSB

Additional Cardholder Created & Identified in CRS if new

Preparer Name

Signature

Date

X

dd / mm / yyyy

Privacy

By signing this request, you consent as follows. In this section "we/us" means:

- National Australia Bank Ltd ("NAB") and its related companies that assist it to provide its services;
- Citigroup Pty Limited ("Citi") and its related companies that assist it to provide its services; and
- Bank of Queensland Limited ("BOQ") and its related companies that assist it to provide its services.

Unless otherwise stated, "we/us/our" is used collectively (or singularly/separately where the context requires) and "you/your" means all borrowers and other individuals named in this application.

By submitting this request, you consent as follows:

Purposes for which we collect, use and disclose your personal information

We may collect, use and disclose your personal information for a number of purposes in connection with your facility which may include:

- to assess future applications and to administer your credit facilities, to process transactions and to provide related services;
- to conduct reviews of your facility;
- to comply with applicable laws both in Australia and overseas including:
 - a) the National Consumer Credit Protection Act;
 - b) the Anti-Money Laundering and Counter-Terrorism Financing Act (AML Act); and
 - c) State and Territory property legislation and other property-related laws (for example, to register and search for security interests);
- researching and developing our products and services and maintaining and developing our systems and infrastructure (including undertaking testing);
- to identify products and services which may be of interest and to offer those products and services to you; and
- for other purposes as listed in our respective Privacy Policies (see "Our Policies").

If you do not provide us with the information we ask for or the information provided is incorrect or incomplete, we may not be able to assess your request or administer the products or provide the services that you are seeking.

1. We usually collect your personal information directly from you. However, we may need to collect personal information about you from third parties for example, in order to assist us to process your request or to assist us to locate or communicate with you.
2. Where you provide information about another person, it is important in order to protect their privacy, that you let them know you are sharing their information with us, and ensure they are aware of what is in this notice.

We do not normally collect sensitive information from you about other people, but you may want to give us this type of information in certain situations (for example, you might tell us about medical or health issues of people in your family when you ask us for financial hardship assistance). It is important that you only give us their sensitive information if the person has agreed to you sharing it with us.

3. Your telephone calls and conversations with a customer service representative may be recorded and monitored for quality, training and verification purposes.

Disclosures of your personal information

4. We may disclose to, and obtain from various organisations, personal information about you (as well as otherwise permitted by the Privacy Act). Such organisations include:
 - our affiliates, sales agents and organisations that carry out functions on our behalf including card schemes, mailing houses, printers, data processors researchers, administration or business management services, consultants, auditors, marketing service providers, data and document management providers and collection agents;
 - between us (being NAB, Citi and BOQ);
 - reward providers including Airline partners and their service providers;
 - other credit providers;
 - any signatory to the facility for which you are applying;
 - any broker, introducer, financial, legal or other adviser acting in connection with your facility or application;
 - regulatory and tax authorities or bodies in Australia and overseas;
 - any external dispute resolution body;
 - any insurer relating to your facility;
 - organisations that have acquired, or are wishing to acquire an interest in any part of our business for assessing or implementing any such acquisition;
 - as further set out in our respective Privacy Policies (see "Our Policies").

Identifying you for the purposes of the AML Act

We may provide your name, residential address and date of birth to a credit reporting body for the purpose of verifying your identity in accordance with the requirements of the AML Act which is not a credit check. As part of providing that information to the credit reporting body, we may request the credit reporting body to provide an assessment of whether the personal information held matches (in whole or part) personal information held by the credit reporting body.

The credit reporting body may prepare and provide an assessment to us and may use the names, residential addresses and dates of birth held by the credit reporting body, for the purpose of preparing such an assessment. Although you have agreed to us making this request and disclosure of your personal information for this purpose, if you don't wish for us to use this method to verify your identity, you may go to your local branch with appropriate forms of identification in order for your identity to be verified in person.

Disclosures to overseas recipients

5. Some of the recipients to whom we disclose your personal information may be based overseas.

For a list of countries where such recipients are located, refer to:

- NAB's Privacy Policy at nab.com.au/common/privacy-policy;
- Citi's Privacy Policy at citibank.com.au/privacy; and
- BOQ's Privacy Policy at boq.com.au/important-information#privacypolicy.

Our Policies (including how to access and correct information and make a complaint)

6. You can view the relevant NAB and Citi NAB policies at the following links:
 - nab.com.au/common/privacy-policy.
 - www.citibank.com.au/privacy.

You can view the BOQ's Privacy Policy at boq.com.au/important-information#privacypolicy

These policies include information as to how you can access and/or seek correction of the personal information we hold about you, how you can complain if we (meaning NAB, Citi or BOQ) breach the Privacy Act and how your complaint will be dealt with.

There is no charge for making an access request but an administration fee may apply for providing access in accordance with your request. Your request will usually receive a response within 30 days.

Your Marketing Communications Preferences

7. By completing this application you agree that we, our affiliate companies, our partners and agents may use your personal information to keep you informed about offers relating to this product and other products, services and offers which may be of interest to you. They may do this by phone, mail, email and SMS or other electronic messages (without an unsubscribe facility). These consents shall remain in effect unless and until you notify us that you do not want to receive such communications. If you do not wish to receive these communications please utilise the unsubscribe facility in the communication received or otherwise notify us in writing or by phone on 1300 55 72 72.

Note: If you have not told us that you do not wish to receive these communications by phone, you may be contacted even if you have registered your phone number on the national Do Not Call Register.

Contacting us

8. If you wish to find out more information, or raise any specific or general concerns about us and our Privacy Policies, the contact details are as follows:

Privacy Officer
PO Box 204 Sydney NSW 2001
Telephone: 1300 52 72 72
Email: privacy.officer@citibank.com.au

Bank of Queensland

Privacy Officer
GPO Box 898 Brisbane QLD 4001
Telephone: 1300 55 72 72
Email Address: privacy@boq.com.au